



EFFORT TRUST
Commercial Property Management

June 27, 2007

Paul Maynard
Account Manager
Wipeout Specialty Cleaning Inc.
754 Francis Road
Burlington, ON L7T 4A3

Dear Mr. Maynard:

We wish to express our satisfaction with the work your company has performed over the past 12 months in the area of graffiti removal. As you are aware, this work was completed at a number of our properties by your company with great success. Your removal of graffiti tags from a variety of surfaces at our various locations has always been done in a timely, safe and professional manner. Thanks to your expertise and bio-friendly products, removal has always been accomplished as promised without any damage to the already vandalized surfaces.

We were also thankful for the extras, the little things done at no charge and the immediate response to repeat issues at certain properties in our group. We are also grateful for the upfront advice from you as to when to use your services and when to look to our own resources on simpler matters such as painting small areas. We feel that overall your company has saved us significant funds in the area of maintaining the appearance of our properties.

We would highly recommend your services to anyone who has problems with graffiti and other problems associated with vandalism.

Yours very truly,

Andrew Nevills
Property Manager

The Effort Trust Company
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